

PERSONAL INFORMATION

Name	CRISTIANO BEVILACQUA
Home address	24,Via Marconi,27052, Montesegale (Italy)
Telephone	+393381379441
E-mail	Cristiano.Bevilacqua@it.ey.com
Nationality	Italian
Date and place of birth	Voghera,16/03/1983

WORK EXPERIENCE

- Dates From April 2004(current employment)
- Name of employer Information Technology in Ernst & Young
- Type of business or sector Accounting Company
- Occupation or position held Helpdesk by phone, Technical Support Services
- Main activities and responsibilities Management, configuration of laptops, desktops, printers in the company. Inventory control and supplies. Configuration and distribution of blackberry, nokia and connect cards.Helpdesk by phone.
- Dates May 2003- June 2003
- Name of employer Pavia&Ansaldo
- Type of business or sector Legal Company
- Occupation or position held Information-Communication Technology
- Main activities and responsibilities Pc compaq business management, maintenance and management of printers hp and Nokia phone.

Education and training

- Dates 2005
- Name and type of organisation providing education and training Alice Sience Milan(Microsoft Certified)
- Title of qualification awarded Training:Mastering Microsoft Office 2003Deployment mantaining,helpdesk supporting and developping business office automation with visual basic application.

- Dates 2002-2003
- Name and type of organisation providing education and training Enaip Pavia
- Title of qualification awarded High school diploma "Software Object Oriented "

- Dates 1997-2002
- Name and type of organisation providing education and training Professional High School "IPSIA "Carlo Calvi" Voghera
- Title of qualification awarded High school diploma "Technical Electrical Industries "

PERSONAL SKILLS AND COMPETENCES

- Mother tongue ITALIAN
- other languages
- ENGLISH
- Reading Good
 - Writing Good
 - Spoken interaction and production Good

FRENCH

• Reading

School

• Writing

School

• Spoken interaction and production

School

TECHNICAL skills and competences

Excellent knowledge of Office packages (Word, Excel, Access, Power Point), Internet Explorer and e-mail(Lotus Notes, Outlook)

Configuration, installation and support of PC: Lenovo, HP, Dell. E-mail management, lotus notes database, outlook email management, Groove and Gamx installation. Configuration and maintenance of printers, hp, Xerox. Control and management and configuration of mobile devices: Blackberry, Nokia, Mobile Connect Cards. I am very often the management and technical support for PCs used in meetings Ernst & Young.

Personal interests

Collaboration with various companies during the summer: bartenders, waitresses.

Driving licence: B car owner

I authorise the use of my personal data according to Legislative Decree N°196/03

Montesegale 16th January 2014

Yours faithfully

Cristiano Bevilacqua